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Abstract:
This docum This document describes the procedures used to correct and prevent nonconformities.

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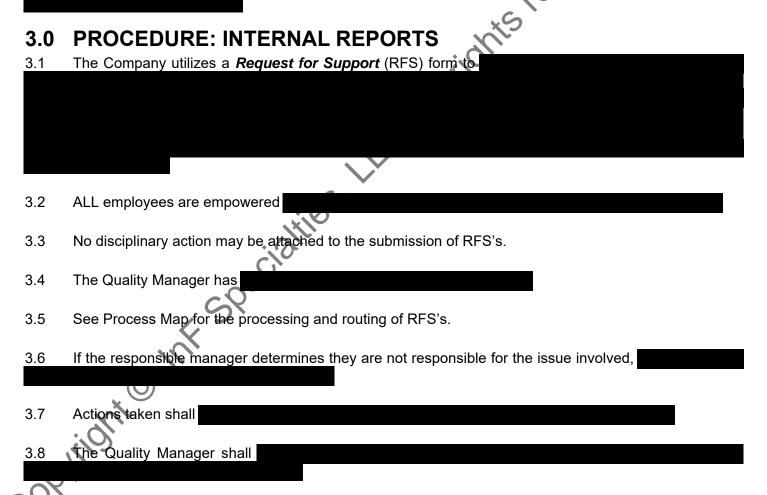
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1.0 **PURPOSE**

This document provides details and procedures for the process governing the discovery, reporting, resolution and recording of actions taken to correct or prevent nonconformities.

2.0 THEORY

Corrective action is taken to correct nonconformiti	ies, which could	
"Corrective action" is simply the "	fix" that corrects the problem.	
Whenever we take corrective action we also		Sources for
preventive action opportunities include		
	Having a formal system to record and resolve	
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3.9 In addition to corrective action efforts, management shall

which

shall be used to prevent potential nonconformances. These shall be reported to management for review.

- 3.10 The management review process shall
- 3.11 Where product is suspected of a nonconformance, the Company

4.0 PROCEDURE: INVESTIGATION & CORRECTIVE ACTION REQUESTS (ICAR's)

- 4.1 Any purchasing agent may submit an *Investigation and Corrective Action Request* (ICAR) to a Supplier that
- 4.2 ICAR's are processed through the same steps as the RFS but are routed to the Supplier for
- Failure of a Supplier to respond to an ICAR of to respond with an insufficient action plan may mean

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PROCESS MAP 5.0

